

2003 COMMISSIONER'S AWARD FOR EXCELLENCE



Northern Virginia District Quality Assurance Team *Innovation & Quality Improvement*

Northern Virginia District

Team Members

Don Farrow, Dudley Howard, Mahmud Hussain, Robert Price, Dusty Holcombe, Mark Casasanta, Ayad Bazlamit, Charlie Warraich, Doug Legg, Andy Carper, Oscar Jamilla, Barry Harrison, Bill Dunlap, Mohammad Ayyoubi, Billy Green, Larry Lethcoe

Not shown: Nicholas Roper, P.E.

Charged with increasing construction quality in the Northern Virginia District, the Quality Assurance Team has orchestrated a significant increase in scores for the Construction Quality Improvement Program. The team has done this over the past few years through training, mentoring and re-engineering initiatives for the inspection staff, while helping district employees focus on results and quality compliance.

While the team members' focus was on conducting independent quality reviews and reporting deficiencies from them, they also determined to improve communications in order to make quality improvement a prime topic in the district. Their Qtips and Lessons Learned Weekly newsletters and their Best Practices/Lessons Learned Web site have been instrumental in this.

Over the past year, the Quality Assurance Team has helped the Northern Virginia District increase its environmental compliance by 11 percent and its safety compliance by 12 percent. These increases represent the highest percentage increase in environmental compliance and the second highest percentage increase in safety throughout the agency. Further, they have made the Northern Virginia District top-ranked in environmental compliance and number two in safety throughout VDOT.

Nominated by: John DePasquale, P.E.

